

BCPS EMPLOYEE RESOURCE GUIDE
2023- 2024

AGENCY	PHONE	DESCRIPTION
CORONAVIRUS		
Broward County Covid-19 Information	(954) 412-7300	www.broward.org/coronavirus Information on collection sites and times.
FINANCIAL ASSISTANCE		
City of Ft Lauderdale Housing & Community Development Division	(954) 828-4527	https://www.fortlauderdale.gov/departments/city-manager-s-office/housing-and-community-development
Emergency Rental Assistance Program	(954) 831-3727	https://www.broward.org/rentAssistance/pages/default.aspx
Florida Power and Light	954-797-5000	If need help paying your utility bill, Florida Power and Lights Care to Share utility bill assistance program offers up to \$500 in aid once in a 12-month period. You need to qualify for these funds through nonprofit agencies who manage the program. Dial FP&L customer service and ask about this program.
Helpline for City of Sunrise Residents	954-537-0211	Need help with food resources, senior services, or other important needs? Contact our Resource and Referral Call Center between 8:00 a.m. and 6:00 p.m., Monday through Friday – or emailing CompassionOfficer@sunrisefl.gov
MISSION UNITED- Financial Assistance for Veterans	954-486-4833	A critical program supporting United States military veterans and their families as they re-acclimate to civilian life. MISSION UNITED focuses on employment services, legal assistance, education, financial services, homeless assistance, health and housing support. http://www.unitedwaybroward.org/missionunited
Veterans Crisis Hotline	1-800-273-8255, Press 1- Confidential chat via text- 838-255	www.veteranscrisisline.net
FOOD DISTRIBUTION		
Broward County Public Schools Summer Meals		https://www.browardschools.com/food-nutrition
Feeding South Florida Food Distribution	954-518-1818	https://feedingsouthflorida.org/benefits-emergency-services/

BANKRUPTCY COUNSELING & EDUCATION		
U.S. Trustee Program:	1-202-307-1391	http://www.ustrustee.program@usdoj.gov List of approved providers of personal financial management and debtor education by area and language.
BUDGETING, MONEY MANAGEMENT COUNSELING FINANCIAL EDUCATION, COUNSELING & REFERRAL		
Apprisen Consumer Credit Counseling Service	800-355-2227	http://www.apprisen.com Budgeting, money management, counseling, financial education, bankruptcy and referral. No Cost.
Consolidated Credit Counseling Services	844-276-1544 or 800-320-9929 or 888-692-7212	http://www.consolidatedcredit.org Free debt analysis
DEBT MANAGEMENT		
Apprisen Consumer Credit Counseling Service	800-355-2227	http://www.apprisen.com Budgeting, money management, counseling, financial education, bankruptcy and referral. Program cost is \$25 or less initial set-up fee plus \$25 monthly service fee
Consolidated Credit Counseling Services	800-320-9929 or 888-692-7212	http://www.consolidatedcredit.org Program cost is \$49 or less initial set-up fee (waived for SBBC employees) plus \$30 - \$49 monthly service fee (bookkeeping fee).
DEPARTMENT OF CHILDREN AND FAMILIES		
ACCESS (Automated Community Connection to Economic Self- Sufficiency)	954-267-2000 or 866-762-2237	There will be a pre-screening to see if you qualify for benefits. Apply for Food Stamps, Temporary Cash Assistance or Medicaid. Report changes to your Food Stamps, Temporary Cash Assistance or Medicaid case. Check case status or benefit information. Medicare Prescription Drug Program, Social Security Administration's Low-Income subsidy application. www.myflorida.com/accessflorida

CHILDREN		
Early Learning Coalition of Broward County, Inc	954-377-2188	Provides the resources, advocacy, leadership, coordination, and oversight for early care, and education for children from birth to school age. To support access to school-age care to ensure children's success in school. VPK, VPK-SIS (Children with disabilities, School Readiness, financial assistance) www.elcbroward.org E-mail: info@elcbroward.org
EMERGENCY FOOD		
Gulf Stream Baptist Association	(954) 742-6404 or 954-583-0339	Provides a food pantry. They offer food for individuals in need. Food is based on availability. Please call for more information.
Hollywood Community Church	(954) 322-4302	Open Heart Pantry each Saturday morning at 10am. Drive Thru https://ourhcc.org/
HOPE South Florida (Also Provides Homelessness Assistance)	954-566-2311	HELP@HOPESOUTHFLORIDA.ORG
Jubilee Center of South Broward	(954) 920-0106	Soup kitchen, social services, clothing, legal aid, DCF access partner, pantry bags of food, personal hygiene items. http://www.jubileecenterbroward.org/
LifeNet4Families (Also Provides Homelessness Assistance)	(954) 792-2328	LifeNet4Families works to ensure that individuals and families residing in Broward County and facing hardships are able to obtain food and other basic necessities. While reducing hunger is the primary goal of the organization, LifeNet4Families works to help clients regain or maintain stability by providing clients with access to on-site shower facilities, haircuts, clothing, counseling, referrals, job readiness preparation, emergency financial assistance, mailing address usage, and mail retrieval services. Emergency Food Boxes, Baby formula, diapers, baby food, Clothing and Shoes, School uniforms, backpacks, etc., Eyeglasses, Mail Services, Job Training, Emergency Financial Assistance, Referral Services, Travel Vouchers, Disaster Assistance, Hygiene Supplies, Holiday Food Baskets. https://www.lifenet4families.org/

Salvation Army	954-524-6991	Food pantry is open on Thursday only starting at 9:00-11:45am. Pick up once every two months. Must present identification showing you are a Broward resident. Service location: 1445 W Broward Blvd. Ft Lauderdale FL 33311 https://salvationarmyflorida.org/fortlauderdale/
Supplemental Nutrition Assistance Program (SNAP)		The Supplemental Nutrition Assistance Program (SNAP—formerly the Food Stamp Program) helps low-income households buy nutritious food. It is also called the Food Assistance Program within the state of Florida. If your household passes the SNAP's eligibility rules, the amount of benefits you get will depend on the number of people in your household and how much monthly income is left after certain expenses are deducted. An individual must live in the state of Florida. An applicant must be a U.S. citizen or have a qualified noncitizen status. https://www.myflorida.com/accessflorida/ https://www.benefits.gov/benefit/1244
EMERGENCY FINANCIAL ASSISTANCE		
Broward Regional Health Planning Council (Housing Assistance)	954-567-9688	www.brhpc.org Provides assistance with late rent, mortgage and utility payments. Assistance with move-in - first and last month's rent for Broward County residents who qualify.
Broward County Housing Authority	(954) 739-1114	Housing vouchers. http://www.bchafl.org/
Catholic Charities of the Archdiocese of Miami	(954) 332-6640	Provides social services including behavioral health, adult day care centers, transitional housing and emergency financial assistance. http://www.ccadm.org/
Catholic Charities of the Archdiocese of Miami	(954) 568-6610 Or 305-754-2444	Emergency Service Provides rent/mortgage assistance for people facing eviction and food vouchers. http://www.ccadm.org/

Catholic Charities of the Archdiocese of Miami	954-630-9793	Provides information and referrals to various social service resources for appropriate assistance; provides once only rental/mortgage assistance and food vouchers. Food voucher calls accepted on Fridays only 10:00 a.m. – 12:00 p.m. Must be a Broward County resident with temporary interruption/reduction of income (other resources exhausted). No assistance available for utilities. https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-broward-county/
EASE Foundation-Residents of Cooper City and Davie.	(954) 797-1077	The non-profit provides food and financial aid to those who are working, earning enough to pay their monthly bills and have an emergency. It is meant to cover people if they encountered an unexpected emergency. Ease Foundation.
<u>Family Success Centers</u>	<u>(based on location)</u>	https://www.broward.org/FamilySuccess/Pages/TutorialOrientation.aspx
Northwest Family Success Center	(954) 357-5000	https://www.broward.org/FamilySuccess/Pages/FamilySuccessCenters.aspx 10077 NW 29th St, Coral Springs, FL 33065
North Family Success Center	(954) 357-5340	https://www.broward.org/FamilySuccess/Pages/FamilySuccessCenters.aspx
South Regional Family Success Center	(954) 357-5650	https://www.broward.org/FamilySuccess/Pages/FamilySuccessCenters.aspx
Central Family Success Center	(954) 357-5001	https://www.broward.org/FamilySuccess/Pages/FamilySuccessCenters.aspx
FLORIDA POWER AND LIGHT (FPL) Assistance	954-357-5025	https://www.fpl.com/help.html Care To Share Program-Check eligibility Broward: Community Action Agency http://broward.org/family

Gateway Community Outreach-Administration	954-725-8434	Provides assistance, 1st month's rent only (no last and security), food, prevention/case management and ancillary services to nearly homeless or homeless individuals and/or families; Mentoring Program available by referral from pantry satellites. Photo identification required; assessment and evaluation done at initial intake. Friday, 9:00 a.m. (Broward residents only) http://www.lifenet4families.org
Goodman Jewish Family Services of Broward	954-370-2140	The Jewish Family Services –Emergency Aid program maintains a small restricted account to meet the needs of the homeless and others not eligible for local financial assistance. Must demonstrate inability to meet financial obligations; for a food voucher must have a referral or document current crisis. Need ID and proof of financial debts. Call for an assessment and appointment. https://www.jfsbroward.org/services/financial-assistance/
Hallandale Human Services	(954) 457-1460	Provides information and referral from on-site social workers. Also gain access to case management, housing and financial counseling, job readiness skills, foreclosure prevention, emergency food and clothing, one time rental and utility assistance, health services and medical care. https://hallandalebeachfl.gov/
LOCAL PHONE SERVICE: Link-up and Lifeline Assistance Program Florida	800-540-7039	http://www.floridapsc.com/utilities/telecomm/lifeline/
NE Focal Point- Emergency Home Energy Assistance	954-973-0300	Provides financial assistance for home energy to seniors over the age of 60, who are US citizens or legal residents. Participants must meet annual income criteria to qualify and are eligible for this program only once per season.
NW Federated Women's Club- Emergency Home Energy Assistance	954-714-3500	Provides financial assistance for home energy needs to seniors over the age of 60, who are US citizens or legal residents. Participants must meet annual income criteria to qualify and are eligible for this program only once per patricia.jones@nwfcw.org or web: nwfwc.org
HOUSING		
Broward Homeless Helpline	954-563-4357.	If you have lost your home, contact the Broward Homeless Helpline

Broward County Urban League	954-625-2573 or (954) 584-0777 or 954-694-0546	Provides free foreclosure counseling and assistance to mortgage programs. The organization does its best to ensure people stay in their homes. Homeownership counseling, home buying workshops, foreclosure prevention, savings program, child care (tutoring, homework assistance, health education) health resources for low income communities, child care services, educational services. http://www.ulbroward.org/
Broward County Housing Authority	(954) 739-1114 or (954) 497-3726	www.bchafll.org Link to affordable communities: http://www.bchafll.org/Pages/Housing_Options/Affordable_Communities.aspx
Broward Housing, Inc.	(954) 568-7373	Prevention & intervention, substance abuse treatment, mental health therapy, case management, housing and MEGA program. Provides services for community members impacted by hiv and other chronic health challenges. https://www.browardhouse.org/contact-us
Lauderhill Housing Authority	(754) 229-3793	https://lauderhillha.com
Broward Partnership for the Homeless	(954) 779-3990	https://bphi.org/
City of Fort Lauderdale Housing Programs (must be a resident of Fort Lauderdale to access these programs)	1(800)569-4287 or (954) 828-8000	Foreclosure Prevention Program Eligibility based on the Federal Income Guidelines (same as Broward County Median Income guidelines). Must complete application packet and schedule appointment. A HUD Certified Counselor must apply on your behalf after you have attempted to work with your bank to see if terms of the loan can be modified.
Care Connect USA	1(888)739-1114 ext. 2304 or 1(800) 291-1068	Mortgage Payment Assistance Helpline www.careconnectusa.org or https://careconnectusa.org
Community Action Agency	(305) 636-2290	<ul style="list-style-type: none"> Homeless prevention, which can be cash assistance or repayable loans for expenses such as rent, a

		<p>mortgage payment, or a move in or security deposit.</p> <ul style="list-style-type: none"> • Free food from pantries in Broward County and the Emergency Food Assistance Program. • Case management from the success centers such as affordable day care, legal aid and medical care. • Head Start, assistance for children from low income families, and information on SNAP. <p>https://www.broward.org/FamilySuccess/Pages/Welcome.aspx</p>
Emergency Housing Assistance (Rental)	See Coalitions set up by County:	<p>Helps families who are homeless or about to become homeless. Money is to the landlord or utility company for rent or back rent, utilities or security deposit. The money cannot be used for mortgage payments. Money is given to those whose income is below 50% of the area's median income.</p> <p>http://www.myflfamilies.com/service-programs/homelessness/lead-agencies</p> <p>BROWARD COUNTY:</p> <p>1. Coalition to End Homelessness – (954) 792-4000</p> <p>MIAMI DADE COUNTY:</p> <p>1. Miami Dade Homeless Trust – (305) 375-1490</p> <p>2. Miami Coalition for Homelessness – (305) 571-8101</p> <p>PALM BEACH COUNTY:</p> <p>1. Division of Human Services of Palm Beach County – (561) 355-4775</p>
Helpful Hands	(954) 673-4896	Offers foreclosure prevention to homeowners in Pompano Beach and Fort Lauderdale. Work with a counselor to receive preventative foreclosure counseling. The programs are offered for homeowners facing foreclosure or need mortgage help. The center holds workshops/seminars and acts as advocate or mediator for foreclosure prevention in the Broward County area.
Homeless Prevention and Rapid Re-Housing	(954) 630-9793	Provides assistance and appropriate referrals to individuals and families in the Broward county area to prevent

		<p>homelessness, or rapidly re-house homeless families and individuals.</p> <p>Services offered include:</p> <ul style="list-style-type: none"> • Matching individuals and families to community resources. • Short-term rental assistance when funding is available. • Partnered with Broward County we provide case management and rapid permanent housing placement for homeless families. • Food vouchers when available <p>Eligibility Requirements:</p> <ul style="list-style-type: none"> • Resident of Broward County • Homeless or at risk of homelessness • Income restrictions may apply, please contact us for more details. <p>linkages@ccadm.org</p>
Housing Foundation of America, Inc.	(954) 923-5001	<p>Not-for profit housing counseling service, is working with Miramar to expedite assistance to residents hoping to preserve homeownership and prevent a foreclosure filing. The City of Miramar is hopeful that by providing this benefit and resource to its residents that they will receive timely assistance to fulfill their immediate needs regarding any housing issues they may face and be able to keep their home. The services being offered by this partnership include foreclosure prevention counseling, reverse mortgage counseling, pre-purchase and post-purchase counseling, fair housing assistance, and also assistance with budgeting. Miramar residents need to set up an appointment and meet one on one.</p>
Housing Recovery	(954) 828-4512	<p>This program provides home ownership opportunities for lower-income families. The City and private lending institutions work with qualified home buyers to acquire and rehabilitate vacant, single-family properties.</p>
Hope of South Florida	(954) 566-2311	<p>Rapid re-housing, family support teams, mobile shower, crisis housing, shared meals.</p> <p>http://hopesouthflorida.org/</p>
Mount Bethel Family Resource Center	(954) 763-5010	<p>Provides neighborhood-based support services that include but not limited to:</p> <p>Case management, information and referral, housing referrals, homelessness, substance abuse referrals, youth prevention programs, parenting education and support, food and clothing assistance.</p> <p>http://mbhsc.org/</p>

Owner-Occupied Rehabilitation	(954) 828-4513	This program provides loans to qualified lower-income homeowners to bring their homes up to City Code standards and help keep neighborhoods attractive.
U.S. Department of Housing and Urban Development (HUD) Federal Housing Administration (FHA)		FHASecure program is designed to assist homeowners going into or currently in foreclosure to refinance their existing loan only www.hud.gov Broward County currently has 8 HUD approved housing counseling agencies listed; the countywide agency listed is the Broward County Housing Authority at www.bchaf.org
IDENTITY THEFT PREVENTION & RECOVERY		
Attorney General State of Florida - INFORMATION & REFERRAL (No charge for referrals)	1-866-966-7226	http://www.myfloridalegal.com/identitytheft
Federal Trade Commission – Consumer Information (No charge for assistance)	877-438-4338	http://www.ftc.gov/idtheft
LEGAL SERVICES		
Broward County Bar Association Lawyer Referral Service	954-764-8040	Cost is \$50 for a half hour consultation – face to face or via telephone. http://www.browardbar.org/
Legal Aid Services of Broward County	954-736-2400	Free civil legal advice to income eligible residents of Broward County. Eligible clients are 125% below the poverty line. https://www.browardlegalaid.org/

Legal Line – Sponsored by Dade County Bar Association	866-596-0399	Free legal advice first Wednesday of the month from 6pm – 9pm. https://lawyers.justia.com/legalservice/legal-aid-society-of-dade-county-bar-association-12820#:~:text=The%20public%20is%20invited%20to,service%20agency%20for%20further%20assistance
Nova Southeastern University Legal Clinic	954-262-6063	https://www.law.nova.edu/clinics/in-house/children-and-families-clinic.html
JOB ASSISTANCE		
Career Source Broward	954-969-3541	There are employment programs that can help you find a job. In Broward County, call a Career Source Broward employment center. https://careersourcebroward.com/
LOW COST MENTAL HEALTH COUNSELING SERVICES		
<u>ADULTS</u>		
Catholic Charities	(866) 758-0025	Counseling- Wilton Manors https://www.ccadm.org/
Henderson Behavioral Health	954-731-1000	Adult Outpatient and Psychosocial Rehabilitation Services New Vistas 2900 W. Prospect Rd. Tamarac, FL 33309 https://www.hendersonbh.org/
Henderson Behavioral Health	954-791-4300	Central Broward 330 S.W. 27th Avenue Fort Lauderdale, FL 33312 https://www.hendersonbh.org/
Henderson Behavioral Health	954-921-2600	South Broward 1957 Jackson Street Hollywood, FL 33020 https://www.hendersonbh.org/

Henderson Behavioral Health	954-888-7999	West Broward 3501 South University Drive Suite 6 Davie, FL 33328 https://www.hendersonbh.org/
Hope Center	(954) 463-1630	
Nova - Family Therapy Clinic	(954) 262-3030	Brief Therapy Institute https://clinics.nova.edu/services/family-therapy/index.html
Women in Distress	(954) 760-9800	Call for more information Emergency/temporary and crisis intervention to victims of domestic violence. 24-Hour crisis line intake. https://www.womenindistress.org/
ARC Broward	954-746-9400	10250 NW 53 rd St, Sunrise FL 33351 www.arcbroward.com - M/F : 8:00am to 6:00pm. Provides support to children & adults with Autism, Down's Syndrome, Cerebral Palsy & other developmental disabilities. Offers rehabilitation services, in-home parenting training and respite care.
VETERANS		
Vet Centers	Fort Lauderdale Vet Center 3666 W. Oakland Park Blvd., Lauderdale Lakes, FL 33311 954-714-2381 Or 877-927-8387	<u>Vet Centers</u> (Veterans Only) Vet Centers across the country provide a broad range of counseling, outreach, and referral services to combat Veterans and their families. Vet Centers guide Veterans and their families through many of the major adjustments in lifestyle that often occur after a Veteran returns from combat. Services for a Veteran may include individual and group counseling in areas such as Post-Traumatic Stress Disorder (PTSD), alcohol and drug assessment, and suicide prevention referrals. All services are free of cost and are strictly confidential.
Vet Centers	Pompano Beach Vet Center 2300 West Sample Road, Suite 102, Pompano, FL 33073 954-984-1669 Or 877-927-8387	<u>Vet Centers</u> (Veterans Only) Vet Centers across the country provide a broad range of counseling, outreach, and referral services to combat Veterans and their families. Vet Centers guide Veterans and their families through many of the major adjustments in lifestyle that often occur after a Veteran returns from combat. Services for a Veteran may include individual and group counseling in areas such as Post-Traumatic Stress Disorder (PTSD), alcohol and drug assessment, and suicide prevention referrals. All services are free of cost and are strictly confidential.

CHILDREN		
Boys Town of South Florida	(954) 590-2503	Family Preservation (Children up to 17 years of age)
Camelot Community Care	(954) 958-0988	Family Directions Program (Children from 11 to 17 years of age)
Chrysalis Health	954-587-1008	3800 West Broward Blvd. Suite 100 Fort Lauderdale, FL 33312
Friends of Children	(954) 578-8399	Clinical Services (Children only)
Gerena & Associates	(954) 340-0560	Family: Healthy Connections Program
Henderson	(954) 731-5100	Youth and Family Services - Family Preservation
Jewish Family Services	(954) 370-2140	Counseling
Memorial Health Services	(954) 985-7000	Community Youth Services - Family TIES (Children up to 18 years of age)
NSU Fischler School	(954) 262-8620	Center for Assessment and Intervention
Hallandale Human Services	(954) 457-1460	Counseling Services (children from 5 to 17 years of age and free for Hallandale Beach residents)
Children's Services Council of Broward Council	954-377-1000	cscbroward.org Provide resource information for children and victims of domestic violence.
Smith Community Mental Health	954-321-2296	Respite care services- www.cgsmithcmhf.org
National Association for Education of young children	1-800-424-2460	Educational/developmental services for all children from birth through age 8.
LOW COST FOOD, CLOTHING, HOUSEHOLD ITEMS, BABY ITEMS & FURNITURE		
St. Vincent de Paul (Clothing, Furniture, Household Items)	(954) 462-0716	Clothing, Furniture, Household Items
Faith Farm Fort Lauderdale Thrift Store	(954) 763-7787	Clothing, Furniture, Household Items - Store Hours: Monday – Saturday, 9 am to 6 pm Closed Sunday

Joseph's Storehouse Fort Lauderdale Inc	(954) 895-7879	Low Cost Food
LGBTQ		
Sunserve Social Services, Inc.	(954) 764-5150 2312	LGBTQ social services agency. https://www.sunserve.org/
VETERANS SERVICES		
Broward County Elderly and Veterans Services	(954) 357-6622	Assistance accessing veteran benefits and entitlements. Assistance assessing the need for additional agency and community support services. Referrals to additional agency and community resources, mental health and substance abuse services. http://www.broward.org/HumanServices/ElderlyAndVeterans/Pages/Default.aspx
Career Source Broward		https://careersourcebroward.com/assets/uploads/documents/Resource-Guide-for-Veterans_FINAL.pdf
Mission United	954-486-4833	A critical program supporting United States military veterans and their families as they re-acclimate to civilian life. MISSION UNITED focuses on employment services, legal assistance, education, financial services, health and housing support. http://www.unitedwaybroward.org/missionunited
Operation Sacred Trust	(855) 778-3411	Provides supportive services for veteran families. Including outreach, case management, and resiliency services and will assist participants to obtain VA benefits and other public benefits, such as: health care services, daily living services, personal financial planning services, transportation services, fiduciary and payee services, legal services, child care services, housing counseling services, temporary financial assistance (including time-limited payments to third parties for rent, utilities, moving expenses, security and utility deposits, transportation, child care and emergency supplies). www.411veterans.com
Healthy Mothers/Healthy Babies of Broward	954-765-0550	Prenatal care, education, advocacy & public awareness aimed at reducing infant mortality

Alzheimer's Association	1-800-272-3900	Support patients and families, offer resources, counseling, offer support groups, safety services for memory impairment. No fee www.alz.org/seflorida